



## ADVANCED PAYMENTS

*Save time and improve cash flow while taking the pain out of processing payments.*

- MaxQ's Advanced Payment module provides comprehensive payment automation that supports ACH and credit card payments as well as multiple currencies and processors.
- The AR collections capabilities improves payment collection efforts, saving time and improving cash flow.
- MaxQ's additions to the Customer Portal lets customers manage their own payments by adding or changing payment methods and paying invoices.

### Features for Maximum Performance

<b>Credit Card and ACH Payments</b>	Automatically process your customers' credit card or ACH/EFT payments directly from the Sales Order, Receivables, or MaxQ's Advanced Billing modules.
<b>Full Payment Support</b>	Store multiple credit cards and bank accounts by customer with the ability to allow a different processor for each of the customer's payment options.
<b>Flexible Payment Scheduling</b>	Pre-bill, post-bill, or use AD-Hoc schedules to accept payments from your customers, including partial and advanced payments.
<b>Automatic Bank Deposit Record</b>	Automatically create a bank deposit record after a processing a payment, saving you from spending time and effort.

### Advanced Payments Menu

MaxQ Advanced Payments ↔

¥\$ Payment Entry

<p><b>Transactions</b></p> <ul style="list-style-type: none"> <li><a href="#">Payment Entry</a></li> <li><a href="#">Batch Return File</a></li> </ul>	<p><b>Reports</b></p> <ul style="list-style-type: none"> <li><a href="#">Payment Transaction History</a></li> <li><a href="#">Rejected Payments</a></li> <li><a href="#">Payment Remittance</a></li> <li><a href="#">Payment Remittance</a></li> <li><a href="#">Payment Remittance</a></li> </ul> <p><b>Preferences</b></p> <ul style="list-style-type: none"> <li><a href="#">Payment Processing Preferences</a></li> </ul>	<p><b>Recurring</b></p> <ul style="list-style-type: none"> <li><a href="#">Submit Payments</a></li> <li><a href="#">Batch Payments</a></li> <li><a href="#">Receive Payment Results</a></li> <li><a href="#">Apply Payment Results</a></li> <li><a href="#">Notify Payment Pending</a></li> <li><a href="#">Notify Payment Charged</a></li> <li><a href="#">Notify Payment Submission Error</a></li> <li><a href="#">Transmit Batch Files</a></li> </ul>
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## KEY BENEFITS

### Saves Time

The automated system handles payment processing from creating invoices to generating bank deposit records, saving you time and minimizing errors.

### Reduce Failed Payments

Customer payment notifications that minimize chargebacks and automatic retries can reduce the number of failed payments.

### Improves Cash Flow

Automated processes, flexible scheduling, and payment notifications help reduce failed payments which improves cash flow.

### Improves Customer Experience

Easily process credit cards and EFT/ACH, and sends electronic notifications to your customers to keep them in the loop and make the process more transparent

### Processes Secure Payments

Uses tokenization from payment processor to secure sensitive information and ensure PCI compliance

## Customer Payment Processing Portal

Acumatica's Customer Portal with MaxQ's customizations gives customers more control over their account information.

Customers can view sales orders, invoices, credit memos, and payment methods for a seamless payment experience.

MaxQ's enhancements to the Customer Portal allows the user to:

- Set default payment methods
- Add new payment methods
- Pay invoices
- Consolidate multiple invoices into one payment
- View open contracts and modify the payment method

Customer self-service payment processing will be available in the Customer Portal in Q4 2020

## Additional Features

<b>Automatic Retries</b>	Setup up payments to make automatic retries to reduce the number of failed payments. Configure to automatically charge fees after a failed attempt.
<b>Generate Payments with Contracts</b>	Integrates with Advanced Billing's Contracts module to automatically process the payment when the contract and invoice are generated
<b>Consolidate Payments</b>	Consolidate multiple invoices to a single payment to create fewer records and avoid unnecessary charges.

## Accounts Receivable Collections

### Customer Collections

The Customer Collections field displays a consolidated view of customer information relevant to collecting payments, making it easy to manage the accounts receivable process and improve cash flow. Advanced Payments automatically tracks invoice aging, disputes, and recent payments to save time and provide faster, more accurate reports.

### Promises to Pay

Manage overdue invoices and disputes with promises to pay. A color-coded dashboard displays information for easy monitoring. Includes an option to exclude promises to pay from the Aged Past Due report for a more accurate analysis.

The screenshot shows the 'Customer Collections' interface. At the top, there are navigation tabs: GENERAL INFO, CONTACTS, and PROMISES TO PAY. The 'PROMISES TO PAY' tab is active, displaying a dashboard with four colored boxes representing key metrics:

- 3 OPEN PROMISES TO PAY** (Yellow box)
- 10 OPEN PROMISE TO PAY ACTIVITIES** (Green box)
- 58K AMOUNT PROMISED** (Pink box)
- 9 PASSED DUE ACTIVITIES** (Magenta box)

Below the dashboard is a table titled 'PROMISE TO PAY ACTIVITIES' with the following columns: Description, Promise ID, Custome ID, Summary, Stati, Type, Owner, Employ Name, Start Date, and Emj Nar.

Description	Promise ID	Custome ID	Summary	Stati	Type	Owner	Employ Name	Start Date	Emj Nar
Widget Connec...	00008	WIDGE...	Promise to Pay.b...	Open	E	EP0000...	Layla B...	10/1/2...	
Widget Connec...	00008	WIDGE...	Phone Call	Open	P	EP0000...	Regina ...	10/5/2...	
Widget Connec...	00008	WIDGE...	Virtual Meeting	Open	E	EP0000...	Layla B...	10/12/...	
Widget Connec...	00008	WIDGE...	Cancelled Virtual ...	Open	E	EP0000...	Layla B...	10/19/...	