# We make your ERP sell for you

**ERP-integrated ecommerce solution** 



# k.ecom

- → Bring your business online
- → Automate manual processes
- ➔ Maximize business growth
- → Enhance customer experience

### Reducing redundancy and boosting productivity in B2B with ecommerce

B2B businesses struggle with redundant tasks, inefficient systems, manual data entry, and paperwork. Some adopt non-customized B2C ecommerce solutions, which can worsen the situation, increase costs, and require new processes.

# Putting processes first: The key to effective solutions

B2B businesses require an ecommerce solution that aligns with their unique processes and requirements. A B2B solution should offer seamless erp integration, specialized B2B features, and flexibility.

Our solution is specifically built for B2B and empowers you to streamline operations, reduce costs, and improve customer satisfaction, all while achieving ecommerce success.



## Why is k-ecommerce the right choice for B2B businesses?



**ERP-integrated** 

Seamless integration between the ecommerce platform and ERP enables extensive data flow in both directions, resulting in increased automation, fewer errors, and reduced duplicated tasks.



### All-in-one

Test, maintenance, and upgrades are provided, and support is always included.



### **Turnkey solution**

From PCI Level 1 certified hosting environment, CMS, to proprietary Sync Technology and payment security, our solutions follow industry best practices and standard.



# **Tailored for B2B**

Our B2B solutions address specific operational needs, with specialized features tailored for businesses in this sector. B2B businesses have their own distinct processes. For this reason, it's important to choose a solution that aligns with your business processes, rather than forcing your processes to conform to the solution. Our solution is flexible and can be customized to fit your specific business requirements.

## Unleash the full potential of your ERP



## **Key B2B features**

#### **Customer-specific purchase options**

By offering personalized options for pricing, products, payment, shipping, and tax exemptions, these features create a tailored online shopping experience for customers.

#### **Efficient B2B purchasing**

These purchasing tools streamline the buying process for businesses, offering efficient order processing, volume pricing options, re-ordering functionality, and tools for managing purchase lists.

#### Self-service management

With these account management features, customers can easily access order history, manage payments and addresses, and export price lists, while also having access to distinct contact and customer management options within the ERP system.

#### Sales enablement tools

These B2B customer service tools enhance the online experience by offering customer impersonation for personalized assistance and ERP-integrated sales order status updates, providing faster issue resolution and improved customer loyalty.

## **Key benefits**

- → Increased sales revenue
- → Greater customer satisfaction
- → Enhanced data accuracy
- Improved sales team collaboration

## What do our customers have to say about us?



## About k-ecommerce

For over 20 years, k-ecommerce has been a key player in the ERP industry, providing fully integrated ecommerce platform that seamlessly work with Acumatica, Microsoft Dynamics, and SAP Business One. This has empowered small to medium-sized businesses to succeed in the fiercely competitive ecommerce landscape.

## Contact us for more information

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